Product	PtAccess
Developer	Iatric Systems, Inc
Version	2.0
CHPL Product Number	15.05.05.2760.ISPT.01.00.1.180412
Real-World Testing URL	https://new.iatric.com/real-world-testing

Summary of Testing Method(s) and Key Findings

This document provides the iatricSystems PtAccess 2022 Real World Test (RWT) results obtained by following the Real World Testing (RWT) Plan created for PtAccess.

This RWT Plan was executed during the Q2 and Q3 2022 (starting on March 1, 2022, running through August 31, 2022, respectively). Our results confirmed that patient portal participants were successful in viewing, downloading, and transmitting their health data to a 3rd party as outlined by Criterion 170.315(e)(1) View, download, and transmit. Data collection was obtained based on a single hospital participant.

Standards and Updates

NA

Care Setting (list each care setting that was tested)

2022 Real World Testing Results focused on the hospital setting, included both inpatient and ambulatory care settings.

Metrics and Outcomes

We used PtAccess Admin logs at our customer/partner EHR to track monitor and track activity of patient users between the dates of March 1, 2022 – August 31, 2022, for 170.315 (e)(1): View, Download, and Transmit to 3rd Party.

The test results for patient records accessed from the patient portal as of August 31, 2022, were from a total of 423 documents viewed. The test results recorded 338 successful attempts of patients viewing their CCD document. The test results recorded 31 successful attempts of patients downloading their CCD documents. Lastly, the results recorded 3 successful attempts where patients transmitted their CCD document to a 3rd party. No issues were found.

Measurement/Metric	Associated Criterion(a)	Relied Upon Software	Outcomes	Challenges Encountered
Successful vs unsuccessful access to patient portal to view health information (using CCD template) received from healthcare provider	170.315 (e)(1) View, download, and transmit	DirectConnect Gateway (DCG)	Successful attempts to view CCDs 338 health record documents viewed by patients using PtAccess Portal as determined from PtAccess Admin logs	None
Successful vs unsuccessful access to patient portal to download health information (using CCD template) received from healthcare provider	170.315 (e)(1) View, download, and transmit	DirectConnect Gateway (DCG)	Successful attempts to download CCDs 31 health record documents downloaded by patients using PtAccess Portal as	None

			determined from PtAccess Admin	
Successful vs unsuccessful access to patient portal to transmit health information (using CCD template) to a 3rd party as received from healthcare provider	170.315 (e)(1) View, download, and transmit	DirectConnect Gateway (DCG)	Successful attempts to transmit CCDs 3 health record documents transmitted to 3rd party by patients using PtAccess Portal as determined from PtAccess Admin (Lower than anticipated outcomes noted)	None

KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Real World Testing	Inpatient	3/1/2022 - 8/31/2022
Real World Testing	Ambulatory	3/1/2022 - 8/31/2022
Analysis and Report Creation	Inpatient/Ambulatory	January 2023
End of Real-World Testing Period with Results	Inpatient/Ambulatory	January 2023
Data collection and review as laid out by the plan to include follow-up.	Inpatient/Ambulatory	3/1/22-8/31/2022 (Q2-Q3)
Initial Real-World Testing with current development healthcare facility partner where we have access to their system for testing and potential development using real patient data for real-world setting type testing.	Inpatient/Ambulatory	1/1/22-3/31/22 (Q1)

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