Product	PtAcces
Developer	Iatric Systems, Inc
Version	2.0
CHPL Product Number	15.05.05.2760.ISPT.01.00.1.180412
Real-World Testing URL	https://new.iatric.com/real-world-testing

Summary of Testing Method(s) and Key Findings

This document provides the iatricSystems PtAccess 2023Real World Test (RWT) results obtained by following the Real-World Testing (RWT) Plan created for PtAccess.

This RWT Plan was executed during Q2 and Q3 2023 (starting on March 1, 2023and running through August 31, 2023, respectively). Our results confirmed that patient portal participants were successful in viewing, downloading, and transmitting their health data to a 3rd party as outlined by Criterion 170.315(e)(1) View, download, and transmit. Data collection was obtained based on a single hospital participant.

Standards and Updates

Certified Health IT Module is marketed and actively in use by hospital healthcare settings where patients can access their health information. For this reason, the Real-World Testing plan will apply to a hospital setting. Criterion 170.315 (e)(1) View, download, and transmit to 3rd party will be tested.

Standard (and version)	Specified as required by ONC Health IT Certification Program, 2015 Edition-Cures Update
Update Certification Critreia and Associated Product	170.315(e)(1) View, download and transmit
Health IT CHPL ID	15.05.05.2760.ISPT.01.00.1.180412
Conformance Measure	Measure: Access to patient portal to view, download, and/or transmit health information from healthcare provider.

Certification Criterion and Measurement	Requirement
170.315(e)(1) View, download and transmit	(i)(A)(5) Admission and discharge dates and locations; discharge instructions; and reason(s) for hospitalization
	(i)(B)(2) Download ambulatory or inpatient summary using CCD Template (i)(B)(3) (inpatient setting) Download of transition of care/referral summaries (i)(C)(1) Transmit to the third party (i)(C)(2) (inpatient setting) Transmit transition of care/referral summaries
	Relied Upon Software IatricSystems DirectConnect Gateway (optional)

2023 Real World Testing Results focused on the hospital setting, including both inpatient and ambulatory care settings.

Metrics and Outcomes

Measure: Measure: Access to patient portal to view, download, and/or transmit health information from healthcare provider.

We used PtAccess Admin logs at our customer/partner EHR to monitor and track the activity of patient users between the dates of March 1, 2023 – August 31, 2023, for 170.315 (e)(1): View, Download, and Transmit to 3rd Party.

The test results for patient records accessed from the patient portal as of August 31, 2023, were from a total of 37 documents viewed. The test results recorded 30 successful attempts of patients downloading their CCD documents. Lastly, the results recorded 2 successful attempts where patients transmitted their CCD document to a 3rd party. No issues were found.

Measurement/Metric	Associated Criterion(a)	Relied Upon Software	Outcomes	Challenges Encountered
Successful vs unsuccessful access to the patient portal to view health information (using the CCD template) received from the healthcare provider	170.315 (e)(1) View, download, and transmit	DirectConnect Gateway (DCG)	Successful attempts to view CCDs 37 health record documents viewed by patients using PtAccess Portal as determined from PtAccess Admin logs	None
Successful vs unsuccessful access to the patient portal to download health information (using the CCD template) received from the healthcare provider	170.315 (e)(1) View, download, and transmit	DirectConnect Gateway (DCG)	Successful attempts to download CCDs 30 health record documents downloaded by patients using the PtAccess Portal as determined by PtAccess Admin.	None

| Successful vs unsuccessful access to the patient portal to transmit health information (using CCD template) to a 3rd party as received from the healthcare provider | 170.315 (e)(1) View, download, and transmit | DirectConnect Gateway (DCG) | Successful attempts to transmit CCDs

2 health record documents transmitted to 3rd party by patients using PtAccess Portal as determined by PtAccess Admin (Lower than anticipated outcomes noted) | None |

KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Real World Testing	Inpatient	3/1/2023 - 8/31/2023

Real World Testing	Ambulatory	3/1/2023 - 8/31/2023
Analysis and Report Creation	Inpatient/Ambulatory	January 2024
End of Real-World Testing Period with Results	Inpatient/Ambulatory	January 2024
Data collection and review as laid out by the plan to include follow-up.	Inpatient/Ambulatory	3/1/23-8/31/2023 (Q2-Q3)
Initial Real-World Testing with current development healthcare facility partner where we have access to their system for testing and potential development using real patient data for real-world setting type testing.	Inpatient/Ambulatory	1/1/23-3/31/23 (Q1)

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