

## iatricSystems™ Professional Services EHR Migration Services



Replacing your organization's EHR with another system is a complex process that requires understanding and coordination of many different elements. The impact is widespread, touching all those who work at and interact with your hospital or health system, and it directly impacts the quality of care your patients receive.

The expertise required for a successful migration is often beyond the traditional scope of an organization's IT staff (as well as their bandwidth). Without that experience, your organization is at risk for project delays, financial burdens, workflow disruption, and ultimately, risk to your patients' safety.

Rather than trying to do it all yourself, let the experts from iatricSystems™ help you migrate smoothly to a new EHR. Our extensive migration experience, combined with experience integrating hundreds of disparate systems, helps achieve fast results while leveraging existing systems and applications wherever possible. We support all major EHR systems, and provide expert consulting and project management resources to ensure a successful migration that meets your organization's goals.

## Ensure a Successful Migration with iatricSystems™ Migration Services

iatricSystems can assist with every aspect of your migration through the wide range of services we offer. We know that each migration and site is unique, and we deliver customized services that fit your organization's needs.



### I. Project Management Services

iatricSystems project management experts oversee your migration end-to-end.

- Management and oversight of the entire EHR migration, or we can assign project managers for individual components
- Customized project plans and schedules
- Risk assessment, identifying and documenting key issues. We can also manage their resolution if desired
- Facilitate steering committee and project team meetings
- Generate weekly progress reports to executive leadership and project team members
- Monthly executive dashboard of project status
- Direct management of project participants including third-parties
- Coordinate site and vendor hardware-related activities and resources
- Design new system workflows
- Full management of project scope changes and coordination with site change management processes, working with key stakeholders
- Coordinate site and third-party implementation resources, and ensure their readiness
- Obtain approval/signoff from key stakeholders at milestone dates

### II. Specialized Validation/Testing Services

Take the stress and worry out of migration testing with our specialized testing services. We can assist with all testing associated with your migration, including functional, application, integration, parallel, interface, medical device, POC device, and end-user device testing.

- Manage and coordinate all testing activities associated with your migration
- Work with stakeholders to develop testing plans, scenarios, and scripts including step-by-step instructions for execution
- Electronic documentation of testing results and validation reports post-testing
- Clinical consulting/best practice recommendations for development of testing scenarios
- On-site resources to lead and facilitate testing exercises
- Facilitate meetings with stakeholders to ensure team members are prepared for each test, and report progress as required
- Documentation and final reports on issues identified during testing

### III. Integration Management Services

Our Integration Management Services team can provide resources to manage the migration of third-party interfaces and coordinate all testing activities.

- Create an inventory of all interfaces and third-party file transmissions
- Migrate the interfaces and build new interfaces as required
- Generate status reports that track the progress of interface migration
- Coordinate vendor activities related to required application upgrades

### IV. Report Migration Services

For organizations that utilize custom reports, we can manage all activities required to generate, and maintain, your reports.

- Inventory all existing custom reports, determine "must have" reports for go-live, 30 days, 60 days, and 90+ days
- Conduct a complete gap assessment to determine if reports are still necessary
- Develop a detailed schedule for report development, testing, and production
- Coordinate testing activities for new reports
- Provide status reports that track the progress of report migration, and dashboard status updates to leadership

## V. Training Management Services

We will coordinate and manage your training program, ensuring adoption success and minimizing workflow disruption.

- Work with key stakeholders to develop training approach, plans, and schedules
- Identify and coordinate trainers and/or super-users
- Provide training resources as needed
- Identify required training rooms and coordinate all training room and training logistics
- Manage staff training schedules, registration, and compliance

## VI. Go-Live Management Services

We'll help you eliminate go-live stress with a smooth, carefully-orchestrated cut-over to the new system.

- Assign a dedicated consultant to lead all go-live activities
- Develop detailed go-live plans, facilitate review and test
- Develop a command center and operational plan, working with key stakeholders
- Coordinate at-the-elbow support
- Manage logistics, support services, and telecommunications for the command center
- Staff the command center, if necessary
- Identify, track, and resolve issues reported from the command center
- Provide daily updates to executive leadership

## VII. Additional Services

- **Marketing and Communication**  
Create and distribute promotional materials to build awareness of your new EHR and prepare staffers for implementation
- **Policies/Procedures**  
Develop and document new policies and procedures
- **Gap Analysis**  
Review existing workflows, identify problem areas, and remediate using functionality from the new EHR
- **EHR Selection**  
Let experts manage the EHR evaluation process for you. Assist with RFP development, coordinate demonstrations, site visits, and communication with vendors.

- **Migration Decision-Making**

Manage the EHR migration decision process and identify potential non-migration options. If you're not migrating, our experts can drive EHR optimization.

- **Technical Consulting/Assistance**

Assist with file format changes, vocabulary mapping, patient identification issues, archiving old data, infrastructure requirements/changes

- **Patient Identity & EMPI**

Complete analysis of disparate data systems, remediation activities, and consolidated file generation

- **Integration Engineering**

Programming, consulting, and training for a multitude of interface engines (EasyConnect Jaguar™, Cloverleaf, Mirth, Corepoint, and more)

- **Go-Live Readiness Assessment (GLRA)**

Site readiness analysis for implementation at major milestones

## The Migration Resource that Hospitals and Health Systems Trust



iatricSystems has helped a wide range of organizations with their EHR migrations, and we can make your own migration significantly easier, less disruptive, and more successful. With help from our team of consultants and project managers, you can:

- Reduce the risk of interrupting day-to-day operations
- Implement your new EHR faster
- Avoid costly surprises
- Ensure that caregivers have quick and easy access to patients' historical medical data
- Ensure that the data you are migrating is accurate

For more information about our **Migration Services**, or any other iatricSystems products or services, contact us using the information below.